



Silknode Technologies Pvt. Ltd.

DIGITAL SOLUTIONS FOR GANGTOK HOTELS

New Websites · Mobile Apps · Custom Software that grow your hospitality business · Website Upgrades, Migration & Repairs

Based in Gangtok, Sikkim

#startupindia



1. About Silknode Technologies

We are a Gangtok-based technology company specializing in custom websites, mobile applications, and SaaS platforms. We help local hotels and hospitality businesses establish a strong digital presence and streamline operations. We can also upgrade, migrate and make changes to existing websites.

LOCAL EXPERTISE	Based in Gangtok, we understand the unique needs of Sikkim's hospitality industry and tourist seasons.
END-TO-END DELIVERY	From concept and design to development, launch, and ongoing support — we handle everything.
GROWTH FOCUSED	Our solutions are built to increase bookings, improve guest experience, and drive measurable results.

2. Challenges Facing Gangtok Hotels

LIMITED ONLINE VISIBILITY	Many hotels rely only on OTAs and miss direct bookings from guests searching online.
OUTDATED WEBSITES	Slow, non-mobile-friendly sites and inactive contact numbers that don't convert visitors into confirmed reservations.
MANUAL OPERATIONS	Spreadsheets and WhatsApp for bookings, housekeeping, and guest communication create errors.
HIGH OTA COMMISSIONS	Heavy dependence on booking platforms reduces margins and guest ownership.
BOOKINGS AND PAYMENT CONFIRMATION	Inefficient processes for managing bookings and confirming payments lead to delays and errors.
GUEST EXPERIENCE GAPS	No easy way for guests to book extras, request services, or stay connected after checkout.
SEASONAL DEMAND SWINGS	Need flexible tools that help capture peak-season demand and fill low-season rooms.

3. Our Solutions for Hotels

Hotel Websites

- Modern, mobile-first design
- Online booking engine
- Photo galleries & virtual tours
- SEO for Gangtok searches
- Multi-language support

Mobile Apps

- Guest booking
- In-app service requests
- Push notifications & offers
- Loyalty / rewards features
- Android & iOS native

Custom Software

- Property management tools
- Staff scheduling & tasks
- Inventory & billing
- Reporting dashboards
- Integration with OTAs

IT & Security

- Website security audits
- Data protection setup
- Backup & recovery
- Staff training support
- Ongoing maintenance
- Updated Server

4. Client Spotlight: Hotel Ambrosia

Customer since 2024

Hotel Ambrosia

HOME PAGE

ROOMS

ABOUT SIKKIM

MAP

OUR FAVORITE ROOMS

Check out now our best rooms



₹2,200 / night

Normal Double Bedded Room



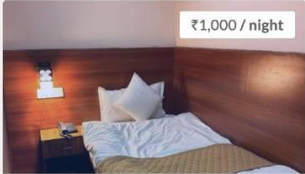
₹1,800 / night

Single Room



₹2,700 / night

Studio Triple Bedded Room



₹1,000 / night

Standard 2 Single Bedded Room

VIEW ALL ROOMS

Hotel Ambrosia · Tibet Road, Arithang, Gangtok

Modern downtown hotel with rooftop Kanchenjunga views · Since 2020 · Rooms from ₹1,000/night

Visit <https://hotelambrosia.co.in>

5. How Hotels Benefit

MORE DIRECT BOOKINGS	Reduce OTA commissions by capturing guests who find you online and book directly.
DIRECT BOOKING PAYMENT	We can also provide direct payment collection from booking customers with real-time notification via SMS, WhatsApp and Telegram.
OPERATIONAL EFFICIENCY	Automate reservations, guest requests, and reporting so staff focus on hospitality — even seasonal room-rate changes.
YEAR-ROUND VISIBILITY	Stay discoverable during off-season with SEO, email and targeted offers. Easily change pricing and availability in seasons.
LOCAL PARTNERSHIP	Work with a Gangtok team that understands your market, seasons, and guest profiles.
SCALABLE GROWTH	Start with a website and add apps or management tools as your property grows.

6. Why Hotels Choose Silknode

BASED IN GANGTOK	We are local, based in Sajong, Rawtey Rumtek. Easy meetings, quick support, and knowledge of the Sikkim tourism landscape.
HOSPITALITY FOCUSED	We can design solutions specifically for hotels, resorts, and homestays — not generic templates.
FULL SERVICE	Strategy, design, development, training, web hosting and maintenance under one roof.
TRANSPARENT PROCESS	Clear timelines, regular updates, and solutions tailored to your budget and goals.
MODERN TECH STACK	Fast, secure, mobile-first platforms built with current best practices. Server software kept updated and customer data kept protected.
LONG-TERM PARTNER	We stay with you after launch — updates, new features, and seasonal campaigns.

7. Technologies We Work With

Every website and app we build runs on proven, widely-supported technology — secure, fast and easy for hotels to maintain. Our team brings vast experience and 25+ years in software development — from architecture and coding through to deployment and long-term support.

Languages



Frameworks & Libraries



CMS & E-commerce



Cloud & Infrastructure



Payments



Geospatial & IoT



8. Let's Grow Your Hotel Together

Ready to improve your online presence and operations? Book a free consultation with our Gangtok team.

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LOCATION	Gangtok, Sikkim



Let's grow together.

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